Terms and conditions Eurostar competition with Travel Bulletin – 02.05.2025

**1 – INTRODUCTION**

Eurostar International Limited (“Eurostar”), a company incorporated in the UK under company number 02462001, with its registered office at 6th Floor, Kings Place, 90 York Way, London N1 9AG, United Kingdom, is organising, in the **UK**, a prize draw in partnership with**Travel Bulletin** taking place from **2May 2025 at 09:00 BSTto 29 May 2025 at midnight** (the “Prize Draw Period”)**,** online (hereinafter referred to as the “Prize Draw”).

**2 – PARTICIPANTS**

This Prize Draw is open to any adult residing in the UK, excluding staff of Eurostar, people involved in the Prize Draw’s design and implementation and members of their families.

Participation in the Prize Draw is free and there is no obligation to make a purchase.

By taking part in the Prize Draw, you declare that you have read, understood and agreed to be bound by these conditions. Failure to comply with these conditions will result you being disqualified from the Prize Draw.

Participation in the Prize Draw is limited to one entry per person.

No entries will be accepted after the Prize Draw Period has ended at midnight on 29 May 2025.

**3 – HOW TO ENTER**

To enter the Prize Draw, you must:

* Complete the entry form
* Complete all the compulsory fields in the registration form for the Prize Draw
* Answer one question about Eurostar correctly
* Confirm entry by clicking on the relevant button

Participation in the Prize Draw may be refused if incomplete or incorrect information is provided.

**4 – WINNERS**

**3 winners**in total over the course of the Prize Draw Period shall be drawn at random from those participants who have successfully registered.

Eurostar may verify the identity of the winner(s) and the details provided by them before issuing the prizes.

**5 – PRIZES**

**5.1 Detail of prizes**

Each winner will receive a pair of return Eurostar tickets between Amsterdam and any direct Eurostar destination of their choice, subject to availability.

In total, 3 prizes are available for a total estimated value of 3900 GBP including VAT. This estimated value is given by way of a guide only and is subject to change.

The prizes are non-transferable, non-changeable and cannot be paid in cash or in kind.

Eurostar tickets are subject to availability. The winner should book as soon as possible to benefit from the prize on the selected date. As it is compulsory to select a return, the winner may not book an outward and return journey on separate dates.

All travellers should travel together for the outward and return journey. This prize does not include travel insurance. After the winner has made a booking for a Eurostar journey, no change, exchange or reimbursement is possible.

The prizes do not include personal expenses such as meals or transfers, or anything not expressly stated to be included in these conditions.

Eurostar International Limited’s Conditions of Carriage apply to all journeys taken on Eurostar trains operated by Eurostar International Limited. Separate Conditions of Carriage shall apply for Eurostar services operated by THI Factory SA. The Conditions of Carriage can be found in all Eurostar sales outlets and on eurostar.com.

In the event of force majeure or in circumstances beyond the control of the Eurostar, Eurostar reserves the right to change these conditions and/or to replace the stated prize with a prize of the same value.

**5.2 Issue of prizes**

Each winner shall be informed that they have won a prize by email at the email addressprovided in the registration form or upload process no later than **1 July 2025.**

To claim the prize, the winner must respond to this message within a period of **14** days following the date on which the email is sent.

If the winner does not reply within the **14** day period, Eurostar reserves the right to award the prize to someone else.

Eurostar also reserves the right to draw an alternative winner if: (i) Eurostar has made reasonable efforts to contact the winner and contact cannot be made, (ii) the winner is ineligible to enter the Prize Draw, and/or (iii) the winner does not wish to accept the prize.

Eurostar is obliged to either publish or make available information that indicates that a valid award took place. To comply with this obligation, Eurostar will send the surname and county of prize winners to anyone who writes to the address set out below, enclosing a self-addressed envelope:

Eurostar – Eurostar Indirect Sales Department

Prize Draw

Eurostar International Limited

6th Floor, Kings Place

90 York Way

London N1 9AG

Any winners who object to any or all of their surname, county and winning entry being made available must inform Eurostar of such objection immediately upon being informed that they have won a prize. In such circumstances, Eurostar will still be obliged to provide the information and winning entry to the Advertising Standards Authority upon request.

**6 - LIABILITY**

To the extent permitted by law, Eurostar International Limited does not accept any liability for loss, damage, personal injury or death arising in connection with this Prize Draw other than where this is caused by Eurostar International Limited’s own negligence.

Eurostar International Limited shall not be liable for any technical defect, including defects of the Internet, anomalies, hardware or software faults of any nature (virus, bugs, etc.) occurring on your systems. Eurostar International Limited shall not be held liable for any consequences on your personal, professional or commercial activities.

Eurostar International Limited shall not be held liable for any delay or supply issues caused by strikes or problems with the postal service.

**7 - PERSONAL DATA**

Prize Draw entries will be received by Travel Bulletin who will share the entry data, including your contact details with Eurostar, the Prize Draw sponsor. Your contact details and the prize draw entry data will not be shared with any other third party.

Eurostar will process your personal data for the purposes of administering the Prize Draw, and in accordance with its privacy policy, available at <https://www.eurostar.com/uk-en/privacy-policy>.

You have a right of access, deletion and correction of your personal data. You may also object to the processing of your personal data. These rights can be exercised by emailing privacy@eurostar.com. Exercising any such right prior to the end of the Prize Draw may result in you not being entered into the Prize Draw.

If you object to any or all of your surname, county and, if applicable, winning entry being published or made available, please contact Eurostar at the address in paragraph 5.2 above. In such circumstances, Eurostar must still provide the information and winning entry to the Advertising Standards Authority on request.

**8 - GENERAL**

Eurostar reserves the right to cancel, curtail or extend the Prize Draw at any time or to vary these terms and conditions.

Eurostar may disqualify a participant from the Prize Draw if it believes that the participant has committed a breach of these conditions, or in the event of any fraud or attempt at cheating by any participant, such as the creation of a false identity.

Any queries or complaints should be submitted via the [Eurostar Help Centre](https://help.eurostar.com/faq?language=uk-en&intcmp_Contact_Us).

The Prize Draw is governed by English law.